

## Construction Case Studies

### Disability Home Remodeling/Aging in Place:

Clients: Lynn & Shantida

Accompanying video of finished room is on YouTube 😊

JOA Real Estate Group, LLC



#### How did the need to modify your home to be safer come about?

My partner went to the hospital with a very bad case of vertigo. She still suffers from dizziness 4 weeks later. We needed to make the house safe for her, especially getting up and down the stairs and in the shower.

#### What were the specific improvements you were looking for?

The total redo of the stairway to the basement included new, enlarged, most durable and safe continuous handrails, redoing the hardware on all the banisters in the house, two grab bars in the basement shower, two new light fixtures, front door repair, railing repair - amazing home improvements!

#### How did you hear about JOA Real Estate Group? Did you look at any other contractors to do this work for you?

Word of mouth from the Minister of my church. No.

#### How did the process go? How did the administrative part work for you? How did you feel about the communication as the renovation processed moved forward?

The process was very efficient and the administrative part very smooth. The work was completed the day after I called and two days after my partner got out of the hospital.

#### What have been the top benefits you've experienced since the work has been completed?

Safety on the three staircases, with a wraparound railing down to the basement. Two secure railings on the main floor, and upstairs. Improved lighting in the basement stairwell, storage room, and living room. A more secure front door.

**Would you use JOA Real Estate Group in the future? Would you recommend us to your friends?**

Your company has my total regard and gratitude, and happy interest in promoting your work, either here at home again, or anywhere else.

**Is there anything else you'd like to add?**

The work that JOA Real Estate Group did here in Lynn's and my home is beyond outstanding! And all accomplished in one day!



